

ACCOUNT PAYMENT TERMS & CONDITIONS

Effective January 1, 2021

1. MEMBERSHIP FEES – A monthly membership fee shall be paid at the beginning of the month for the preceding month's membership by active 307Health members. The monthly membership fees are age-defined as follows:

\$75 - 0-1 years (\$30 with a parent member)
\$60 - 2-17 years (\$20 with a parent member)
\$45 - 18-44 years
\$60 - 45-64 years
\$75 – 65 years and up

2. REGISTRATION FEE - A one-time enrollment fee of \$50/person is required at the time of enrollment and is required prior to service delivery.

3. PARTIAL MONTH MEMBERSHIP – Members enrolling or dis-enrolling with 307Health mid-month are responsible for the membership fee for the entire month, regardless of number of days enrolled. 307Health does not pro-rate its monthly membership fees.

3. PAYMENT METHODS – Accounts may be paid by automatic bank account transfer, automatic account debit, automatic credit card charge, by one-time payment by account debit or credit card, by check, or by cash. Pre-paid cards are not eligible for automatic payment.

4. PAYMENT TERMS – Account balances are due and payable on the day of invoice. The following terms will apply to balance due accounts, regardless of active or inactive membership status.

- Current Account = 0-30 Days since charges billed.
- Past-Due Account = 31 days or more since charges billed. A \$5.00 late fee will apply to all accounts carrying a balance-due over 30-days.

5. ACCOUNT CREDIT – Incidental charges for purchases of medications or supplies must be paid for at the time of purchase. At the discretion of 307Health management, accounts with a good payment history and a valid automatic payment method on file may be extended "credit" for incidental charges which will allow these purchases to be added to the next month's billing cycle.

6. SPONSORED ACCOUNTS – Member accounts may be "sponsored" by another payor such as an employer, a parent, or a friend. Sponsors do NOT have access to the member's protected health information (PHI) unless access permission is given in writing by the member. Accounts of sponsored members will be separate from their sponsor's account, including those accounts of non-custodial adult members whose accounts are paid by a family member or friend.

ACCOUNT PAYMENT TERMS & CONDITIONS, continued

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7. PAST DUE ACCOUNTS – The following notices for past-due accounts will be sent using the email and/or USPS addresses of record for the “Head-of-Household” responsible for the 307Health account ...

- 20 Days – Courtesy Notice Invoice via USPS.
- 31 Days – Monthly Invoice with Past Due alert via Email or USPS with reminder alert of possible service suspension.
- 50 Days – Courtesy Notice with Past Due alert via USPS with reminder alert of possible service suspension.
- Account Inactivation – At 307Health discretion per Terms and Conditions of Membership, notice of 307Health membership suspension and cancellation of all physician-care services will be delivered via Email and USPS. The past-due account balance will remain due and payable to 307Health as allowed by law and will be subject to professional collection services (see #8).

8. CERTIFIED MAILING FEE – Accounts requiring a USPS certified mailing will be assessed a \$20 processing fee.

9. COLLECTIONS - Suspended membership accounts are still due-and-payable to 307Health for all charges accrued per the 307Health Terms and Conditions of Membership and may be subject to submission to an external collection agency; to any and all collection fees accrued; and, to any other recourse as allowed by law for the collection of outstanding debts, including garnishment of wages and reporting of bad-debt to consumer credit bureaus.

10. ACCOUNT REACTIVATION –Accounts inactivated due to a past-due balance are not eligible for reactivation unless the account is paid-in-full and with the specific approval of 307Health management and the patient’s physician. A good faith deposit and custom payment terms may be required for membership re-activation of any account with a past-due history.

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